

Supported Use Cases for Multi-Factor Authentication (MFA)

The below products support multi-factor authentication (MFA) using industry standards in alignment with the Office of the National Coordinator for Health IT's (ONC) Multi-factor authentication criterion at 45 CFR 170.315(d)(13) for the following workflows:

- Login to athenaOne product
 - athenaClinicals is part of this product suite
 - athenaClinicals for Hospitals and Health systems is part of this product suite
- Login to the athenaOne Mobile product
- Login to the athenaText Mobile product

MFA can be enabled using built-in functionality that supports various mobile app- and phone-based factors at no additional cost, or customers can enforce MFA using their own identity provider using SAML single sign-on (SSO).

Independent of MFA settings for login, the athenaClinicals and athenaOne Mobile products support an additional layer of MFA using one-time passcode methods for Electronic Prescribing of Controlled Substances (EPCS).